



## Heartbeat Newsletter

# DAISY Award given to UMC's Mandy Hanson

In April, Unity Medical Center awarded a DAISY Award to Nurse Mandy Hanson for her dedication to her patients and profession.

Six UMC nurses were nominated. Mandy was selected by committee from nomination letters written about each candidate. Mandy's nomination letter detailed a workday in which she unexpectedly got called in early. She started by administering IV antibiotics for a patient before checking on other patients. When she returned to check on her initial patient, he reported feeling warm and itchy. "She instantly jumped into action," Darrin Wollitz (pictured) wrote in his letter. "She stopped the IV and ran to get Benadryl. When she returned, I remember telling her I was having a hard time breathing. I went into anaphylactic shock, and she didn't hesitate in calling for help. Her actions literally saved my life."

The DAISY (Diseases Attacking the Immune System) Award honors and celebrates internationally the skillful, compassionate care that nurses provide every day. It was established by the family of J. Patrick Barnes after he died from complications of an auto-immune disease in 1999. During his hospitalization, they deeply appreciated the care and compassion shown to Patrick and his family. When he died, they felt compelled to say thank you to nurses in a public way and encourage others to say thank you by sharing their stories of how a nurse made a difference they will never forget.