



Financial Assistance Policy – Plain Language Summary

Financial Assistance Offered

At Unity Medical Center, our mission is to provide access to healthcare for the region. As part of this mission, UMC offers financial assistance through its Financial Assistance Policy to patients unable to pay for emergency or medically necessary care.

Eligibility Requirements and Assistance Offered

Eligibility for Financial Assistance is based on many factors, including the nature of the condition and care required, insurance coverage or other sources of payment (including personal injury claims), income (Federal Poverty Level guidelines will be used to determine the amount of financial assistance will be offered), family size, assets, and any special consideration the patient or physician would like to have considered.

Financial Assistance is offered to patients who are uninsured and underinsured. Partial or full financial assistance will be granted based on the Federal Poverty Level guidelines and all the financial documents requested.

Patients must fully comply with the applications process, including all submitting all documents required by the application, as well as completing the application for all available sources of assistance, including Medicaid or Medical Assistance.

How to Apply for Assistance

The patient or any person involved in the care of the patient, including a family member or provider, can express financial concerns at any point during the patient's care. The patient or responsible party will then be encouraged to complete a financial assistance application.

Financial assistance is limited to medical care at Unity Medical Center and Grafton Family Clinic. Eligibility for Financial Assistance will be determined using an application process that offers patients dignity and confidentially. Any information submitted for consideration of financial assistance will be treated and protected health information under the Health Insurance Portability and Accountability Act (HIPPA).

Where to Obtain Copies

Additional information about the Financial Assistance Policy and assistance with the application process can be obtained from our website or by calling our financial counselor

- Online at www.unitymedcenter.com under the Financial Assistance Tab
- You may also call our Financial Counselor at 701-379-3100
- Or by stopping by Unity Medical Center

For Non-English Speakers

A translator is available, as necessary.

No More Than Amount Generally Billed (AGB)

A patient determined to be eligible for financial assistance may not be charged more than amounts generally billed for emergency or other medically necessary to patients who have insurance for such care.